

Mediation Explanations

Family Mediation Services

Our Family Mediation service does not cover divorce, property settlements or custody/access. For these situations, we recommend consulting a solicitor and for financial matters, see a financial adviser. What we offer is mediation and counselling around how to make family life work better for everyone through amicable and respectful planning sessions, and working through some of the areas of dispute.

We can counsel and where necessary, mediate, on discussions around planning family life such as division of domestic duties, adjusting to changes in relationships as people grow, shaping discussions on finances and planning, managing change with elders, illness and life change, and helping families in the early stages of a conflict.

Using our services, we aim to manage a conflict in its early stages and work towards lasting resolutions.

Industrial Relations

Workplace mediation is a confidential, structured process designed to help organisations address and resolve workplace conflicts and issues effectively.

As an independent and impartial third party, we facilitate open and constructive discussions between employees and employers, helping to resolve yet challenging situations and foster mutual understanding.

This voluntary process requires the consent of all parties involved and is particularly useful in situations where:

- Employees are experiencing conflicts, misunderstandings, or differing opinions.
- Workplace issues arise that do not yet involve misconduct or breaches of company policies requiring formal investigation.

Through mediation, an independent facilitator guides participants in having a structured yet informal conversation, enabling them to collaboratively work toward a resolution that benefits everyone involved.

Neighbourhood and Community Mediation

As skilled mediators, we help manage minor neighbour disputes from escalating into larger, unresolvable conflicts. By fostering open communication and understanding,

we work towards amicable solutions that can benefit everyone involved.

The most common disputes we mediate include:

- **Neighbourhood issues-** such as disagreements over fences, noise, pets, overhanging trees, and disruptive behaviour.
- **Community conflicts -** involving multiple parties, such as disputes within small not-for-profit organisations or local groups. We can mediate groups or lead facilitated conversations, and we can lead stakeholder engagement too.

Our goal is to resolve conflicts constructively, preserving relationships and creating a harmonious environment within your neighbourhood or community.